

A Whole New World of Benefits & Rewards



Introduction

Welcome to your new home of rewards and benefits. We hope that you will enjoy a benefits experience like never before, offering access to hundreds of lifestyle experiences and shopping discounts.

We have designed your exclusive rewards platform to be secure and easy-to-use, with new products and services being added everyday. Available online 24/7, that's your Member Advantage!

Getting Started

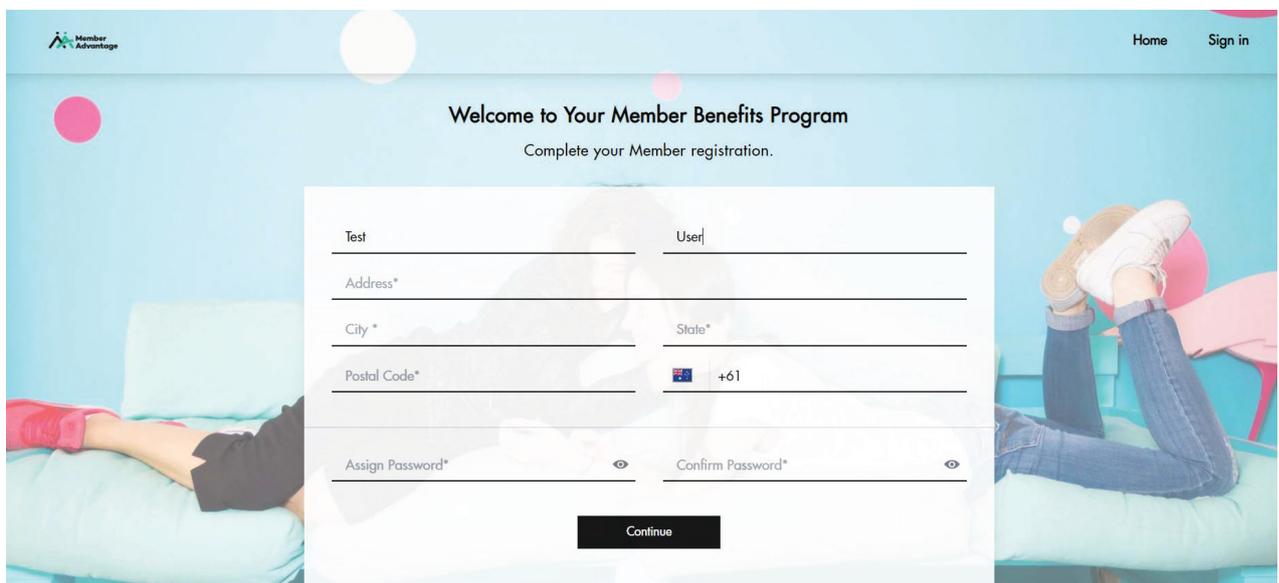
Your invitation to activate your membership on the new rewards platform will arrive via email. We ask you to check your spam folder if you do not receive it in your inbox on the communicated launch date. Simply click on the button or the link to activate your membership.



Welcome to your new benefits and rewards platform. To activate your membership, please click on the button below. You can also copy and paste this link into your browser to complete your activation:
<https://portal.mademo.com.au/buyer/registration?code=VdhPMLG1fkTRDuVTIAGXs>

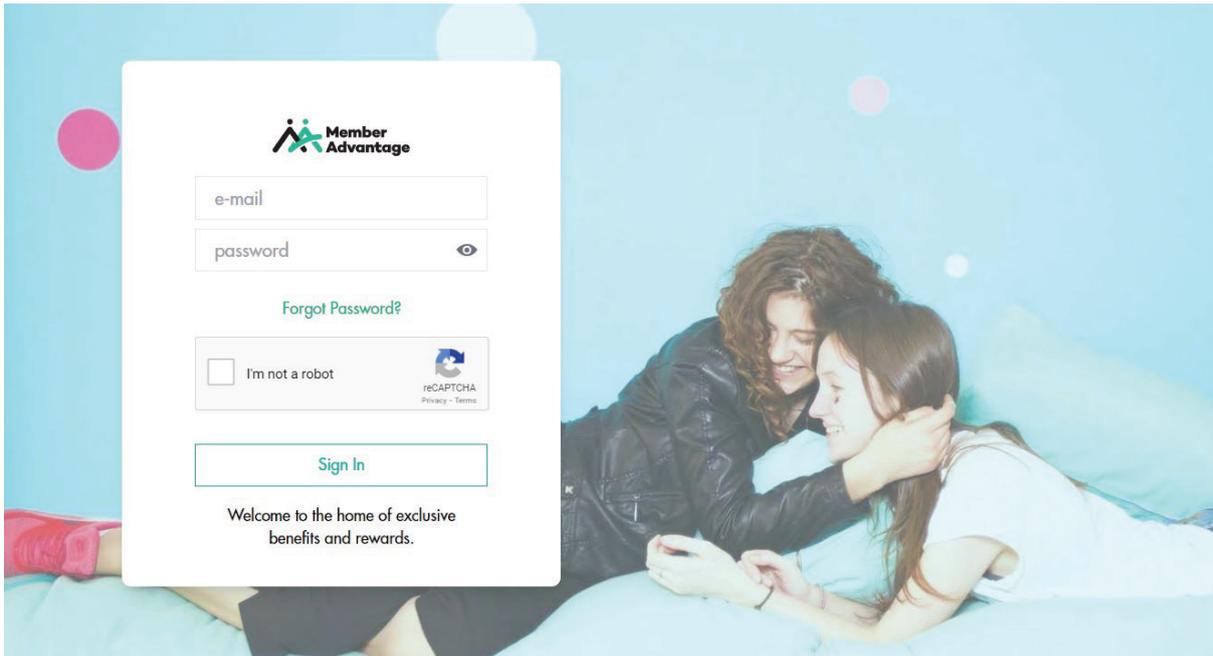


To ensure your security on the platform and prevent fraud, we ask you to confirm some required information at activation. You can complete this information using our easy to fill form and set a secure password for the platform.



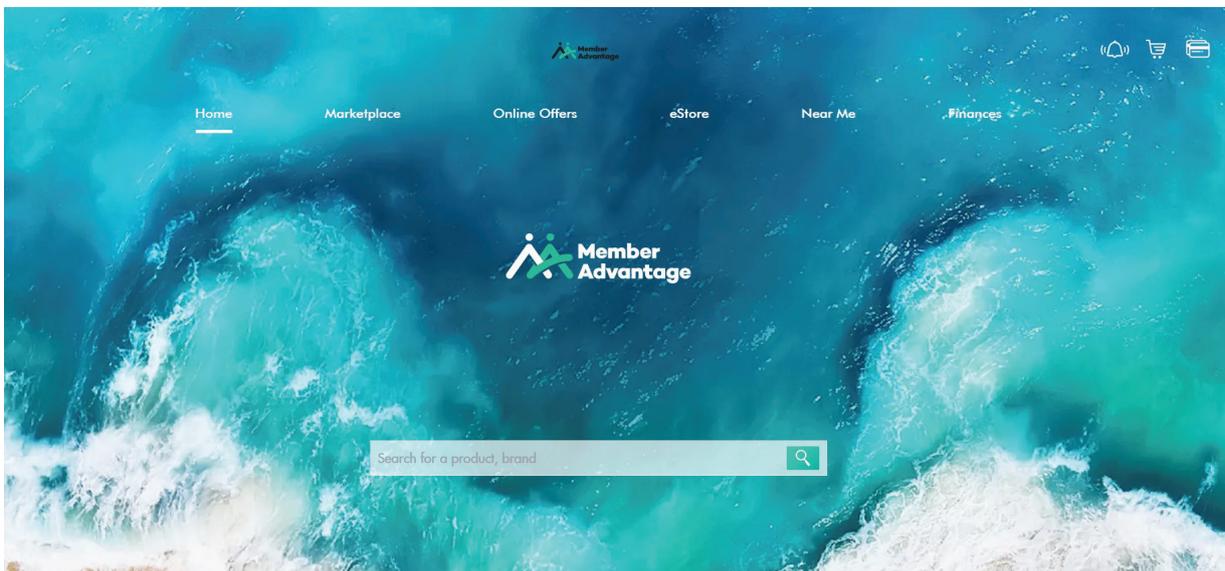
Logging In

Logging into the platform is really simple and intuitive. Just use a browser on your phone or computer to access the program link on your organisation's website and you will be taken to a login screen.



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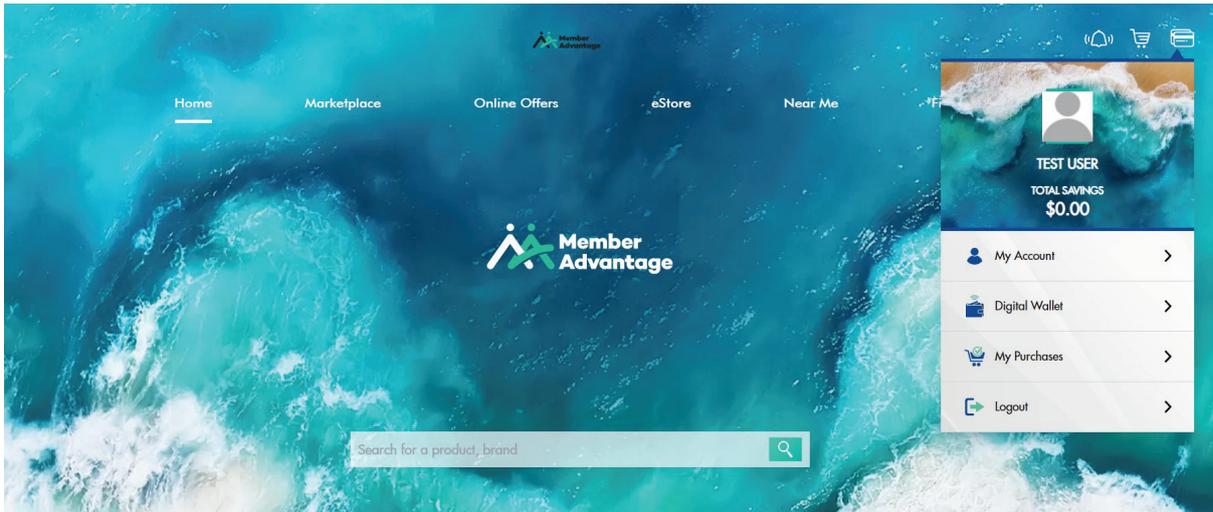
For your security, all logins are protected with 2 Factor Authentication (2FA). You will receive a code via SMS on your phone (the phone number you provided at account activation). Simply enter this code and you can start browsing a whole new world of benefits and rewards.



If your organisation is using Single Sign On (SSO), the login experience is seamless. Login to your organisation using your credentials and you can access the platform using the link provided on their website.

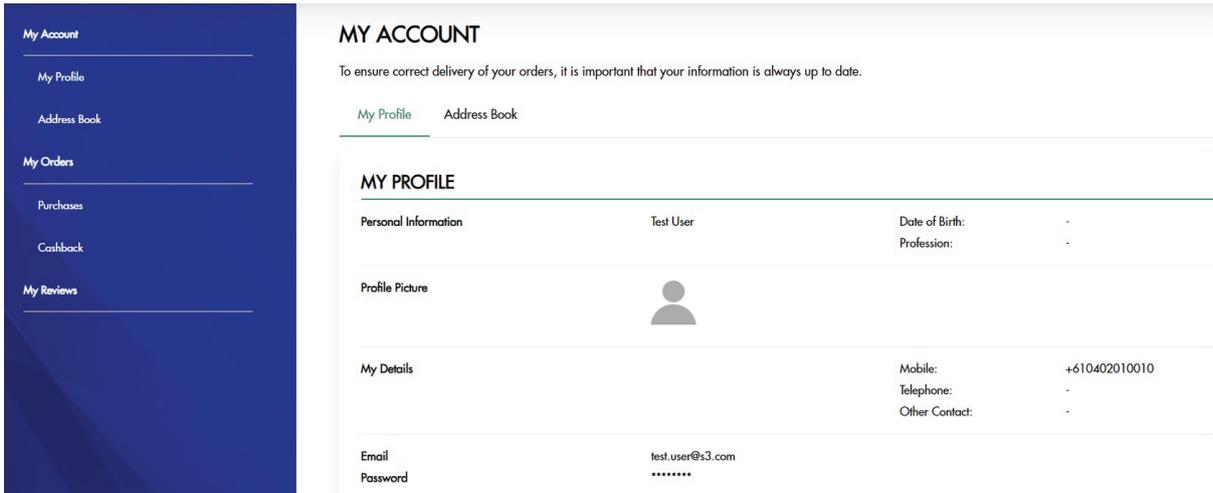
Managing Your Profile Information

You can enrich your experience on the platform by completing your profile information. Click on the Wallet icon in the top right hand corner and select My Account



As well as providing you with a comprehensive view of all the activity on your account, you can upload a profile picture, manage your address book and change your password.

Due to the security of your account being protected with 2FA, requests to change your mobile phone number will need to be submitted to the platform admin via email: customercare@memberadvantage.com.au.

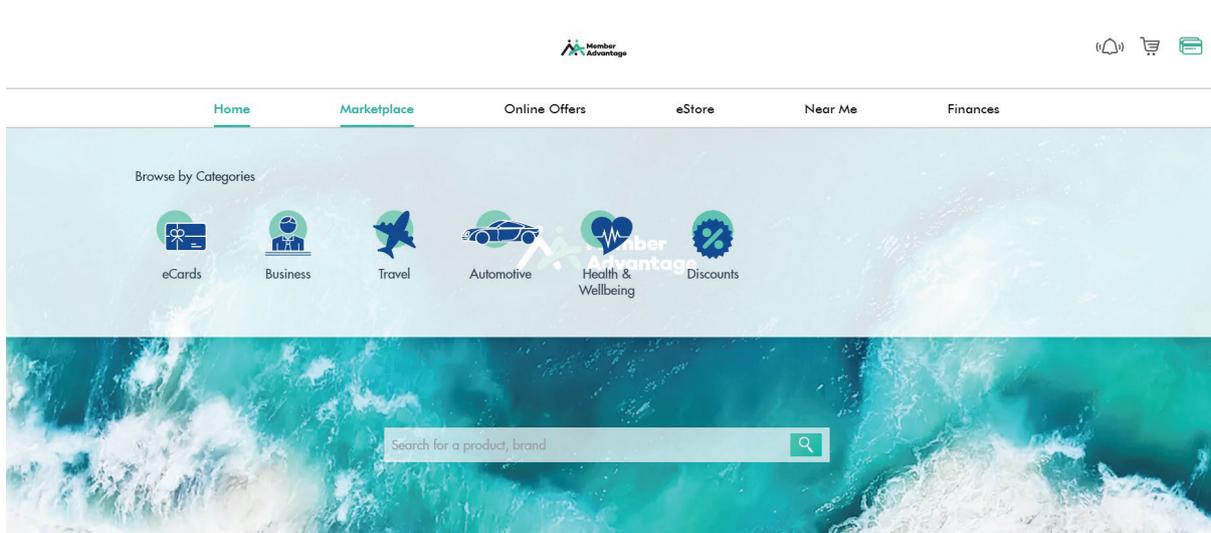


Why we collect personal information

We collect and store your mobile phone and address information to enhance your shopping experience and to protect your account. All purchasing transactions that occur on the platform are protected using 2FA and 3D Secure (for card payments). This ensures you have a safe online shopping experience.

Benefits & Rewards

Your new platform offers you a whole new world of discounts, benefits and lifestyle offers. From discounts on groceries, fuel and dining to incredible offers on health insurance, tech & electronics, whitegoods and travel, we have your online shopping needs covered. We are constantly adding to the offers available on the platform, so check in for weekly deals and hot offers!

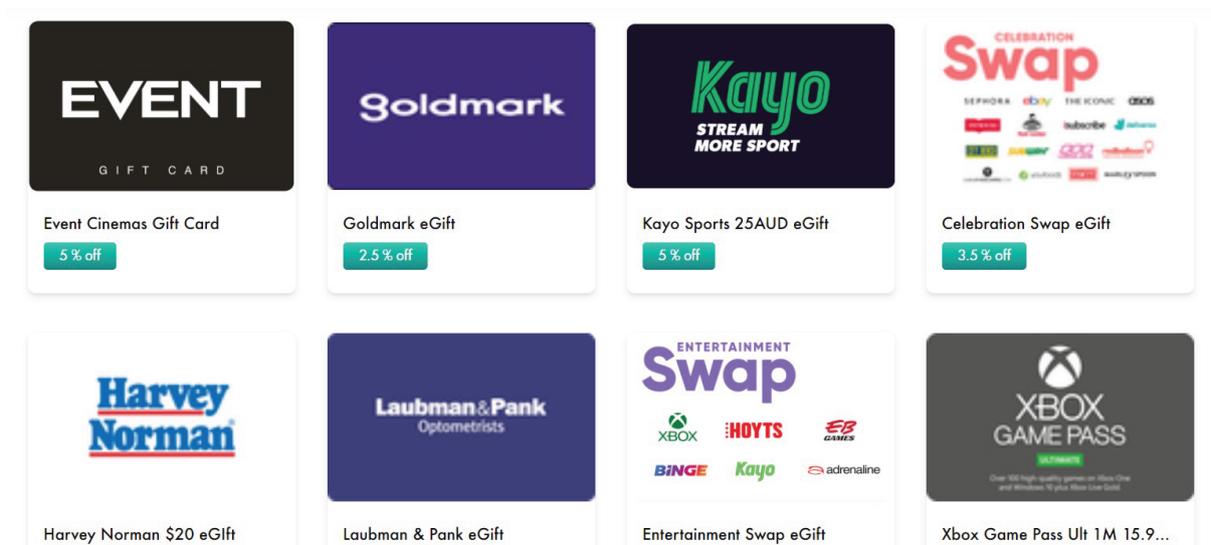


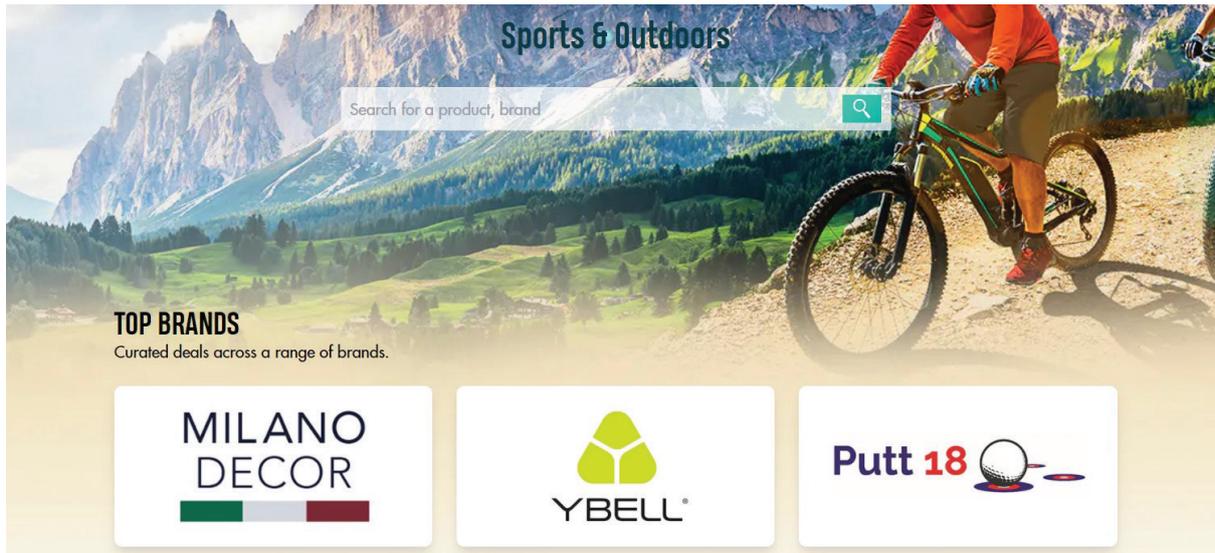
Marketplace

The Marketplace provides you with a wide variety of offers including:

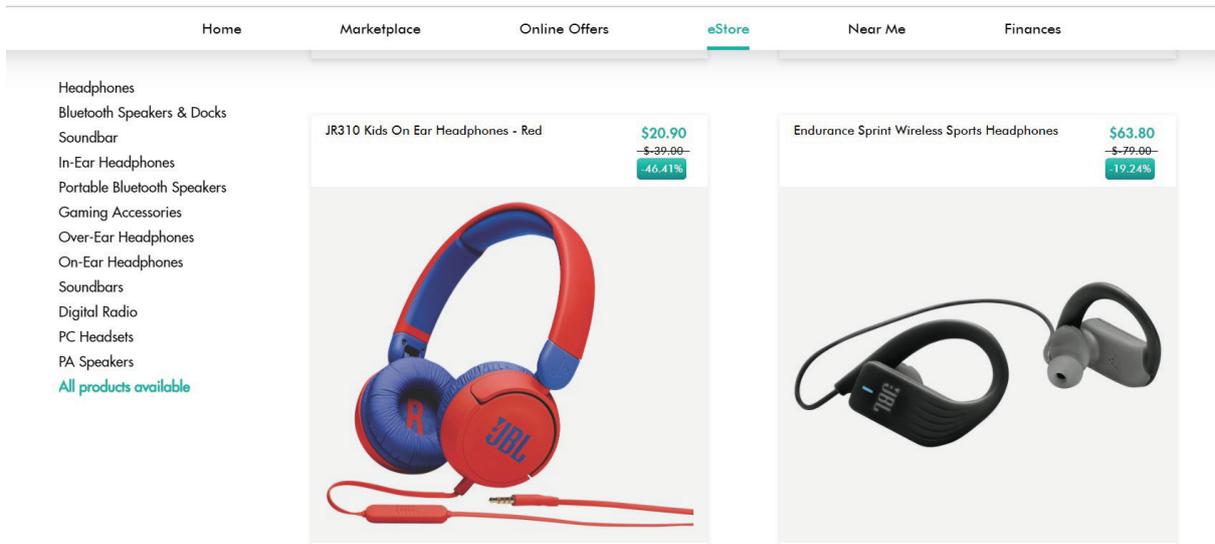
- Discounted eGift cards
- Travel offers
- New and used car buying services
- Health insurance discounts
- Business discounts

You have access to amazing discounts on eGift cards for yourself or someone you would like to recognise and reward. This catalogue is ever-evolving and covers a wide range of retailers including groceries, fuel, cinemas, health & beauty, dining, electronics, TV and travel. Even better, the eGift cards are delivered within minutes to your Digital Wallet so you can purchase them just when you need them.



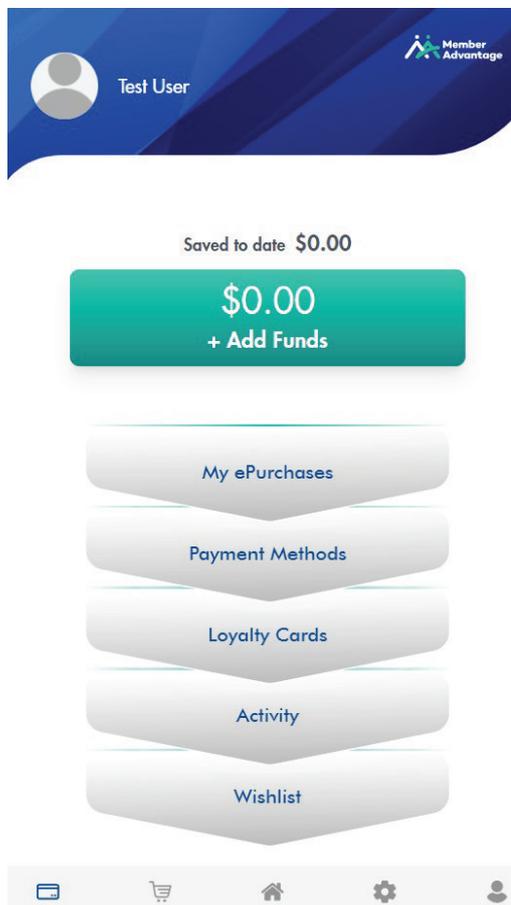
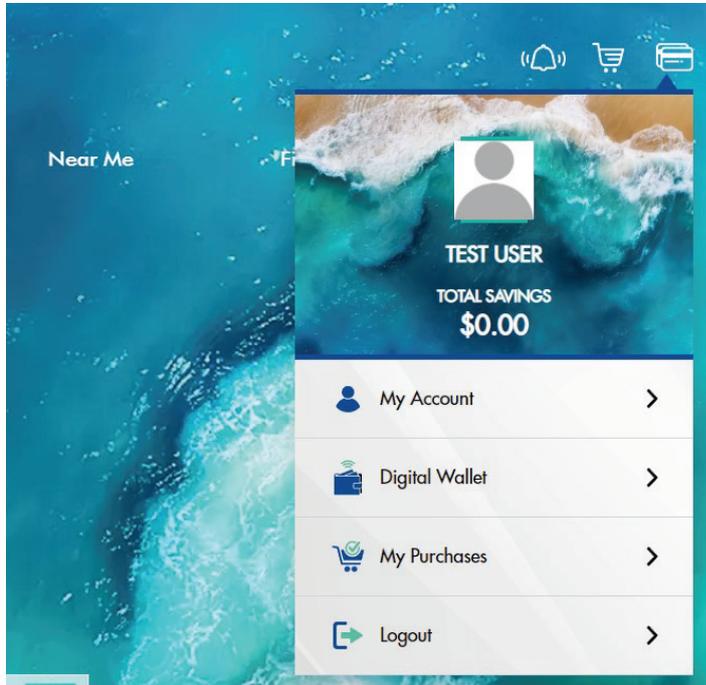


Your new benefits platform provides you with an all new shopping experience with eStores. Shop products from leading retailers and brands at phenomenal discounts (up to 40% off) on tech, electronics, sportswear and outdoor items. Additional eStores for health & beauty products as well as tools are coming soon.



Digital Wallet

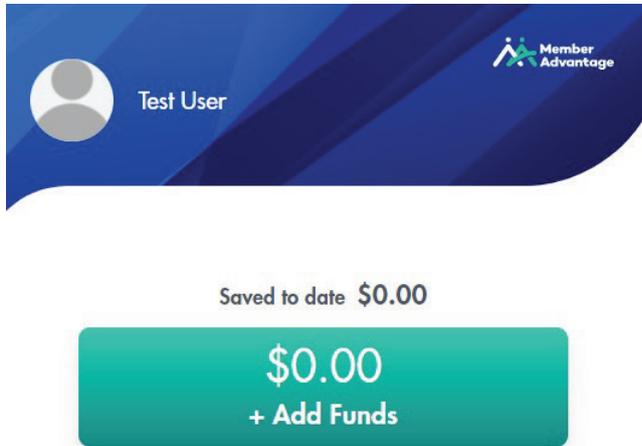
Your Digital Wallet is the heart of your experience on the benefits platform. Transfer funds from your bank account to Wallet Cash, securely store credit and debit card information, access your purchased eGift cards or review your platform activity. It truly is a one-stop-shop!



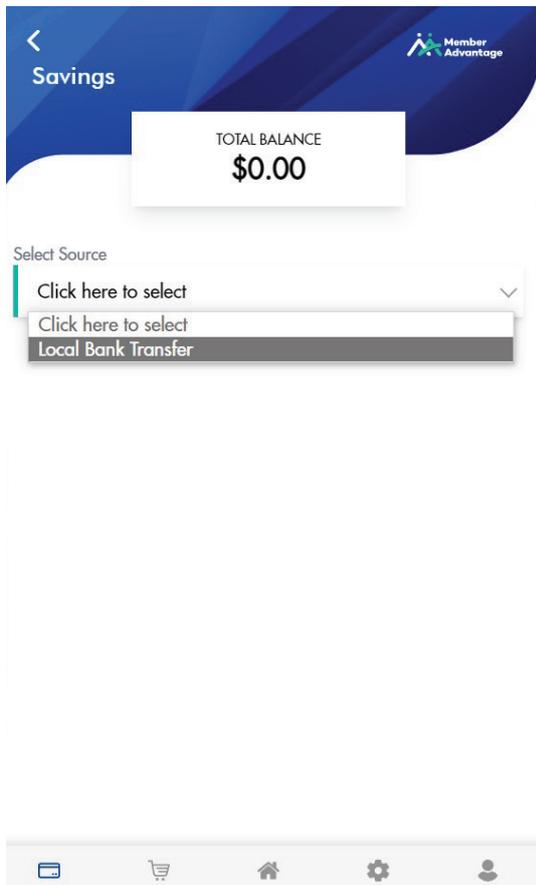
Wallet Cash

You can pay for your purchases on the platform using your bank account. Transfer funds from your bank account to your Digital Wallet and use the cash balance to pay for your purchases. The process is simple –

1. Access your Digital Wallet and click Add Funds



2. Select "Local Bank Transfer" as the source of funds



3. Complete the cash in form, enter the amount you would like to transfer

Select Source

Local Bank Transfer



Cash in Instructions



Input the following details on the deposit / transfer slip:

Bank

Commonwealth Bank of Australia

BSB

062692

Account Number

48536265

Reference Number

TXIT2QSXILBA9

Amount

\$ 165

Please note: Kindly input the system-generated reference number in your transaction as a reference. It is vital to ensure the reference number is entered correctly.

4. Access your banking app or internet banking and complete the transfer for the same amount to the BSB and Account Number provided. Please ensure the Reference Number is correctly entered.
5. Click "Continue" on your cash in form

Select Source

Local Bank Transfer

Cash in Instructions

i Input the following details on the deposit / transfer slip:

Bank

Commonwealth Bank of Australia

BSB

062692

Account Number

48536265

Reference Number

TXIT2QSXILBA9

Amount

\$ 165

Please note: Kindly input the system-generated reference number in your transaction as a reference. It is vital to ensure the reference number is entered correctly.

Continue

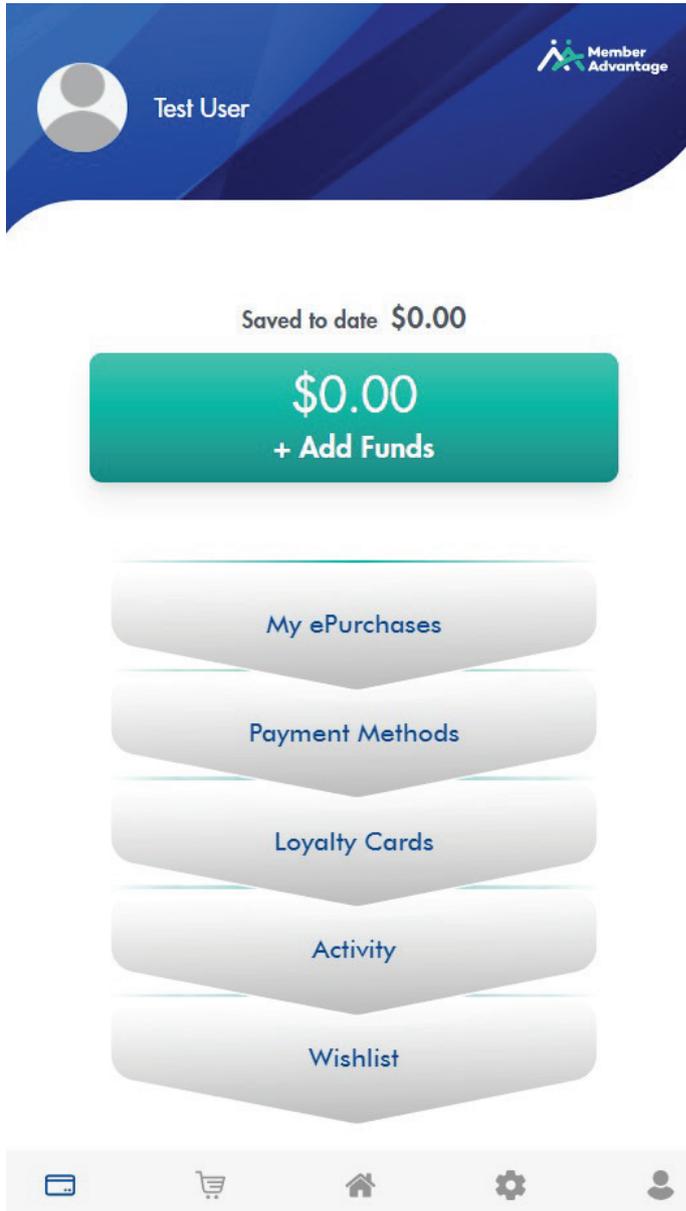
6. You will receive a confirmation. Please allow up to 3 days for your cash in request to be processed. This is to allow adequate time for the bank transfer to be completed. Your cash in will be reflected in Wallet Cash.

Credit/Debit Cards

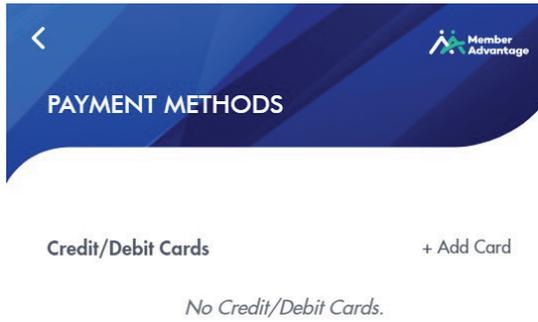
You can now safely link your credit and debit cards to your Digital Wallet for purchases. The cards are tokenised using market-leading technology, so you can have peace of mind while shopping online.

To link your credit or debit card, follow this simple process:

1. Access your Digital Wallet and select Payment Methods



2. Select "Add Card"



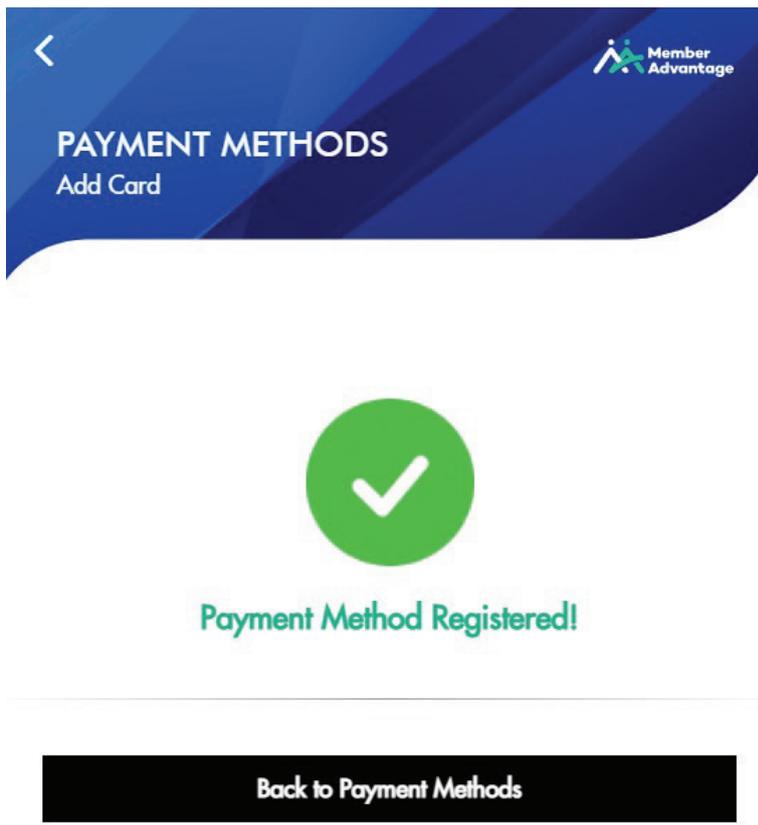
3. Enter your card information and click "Save"

The screenshot shows the 'PAYMENT METHODS Add Card' screen. At the top left is a back arrow, and at the top right is the 'Member Advantage' logo. The title 'PAYMENT METHODS' is centered, with 'Add Card' below it. The form contains the following fields:

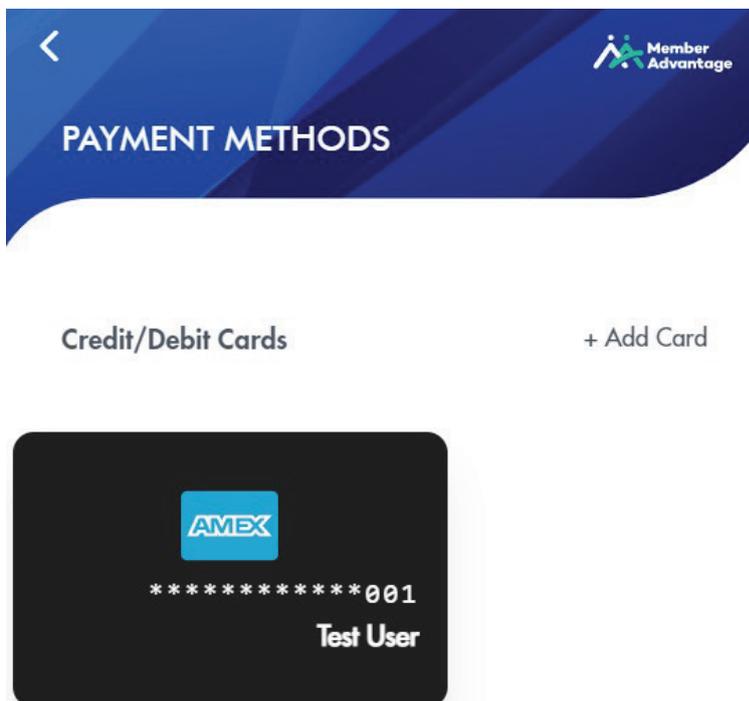
- Card Holder Name:
- Card Number:
- Expiry Date:
- Security Code:

At the bottom of the form is a black button labeled 'Save'. Below the form is a navigation bar with icons for a wallet, shopping cart, home, settings, and user profile.

4. Your card is now linked.



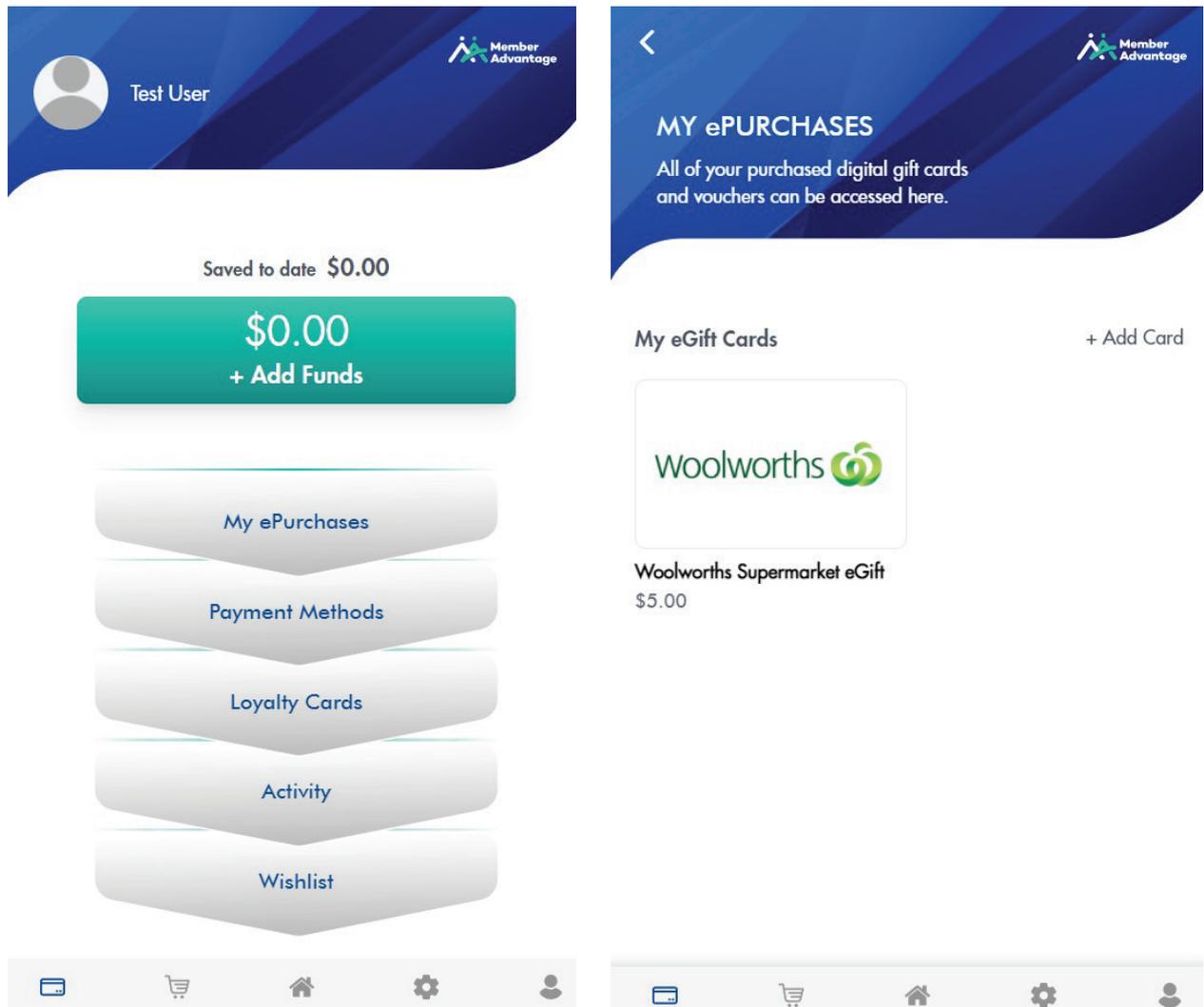
5. Enjoy your shopping experience!



If you would no longer like to use this payment method, you can easily delete the card.

ePurchases

All eGift cards and other digital products you purchase on the platform are instantly delivered to your Digital Wallet. No more searching around in your email, you can find the gift card you purchased within seconds in your Digital Wallet and use it for payment, online or in-store.



Select the card to access the card number, barcode and PIN.

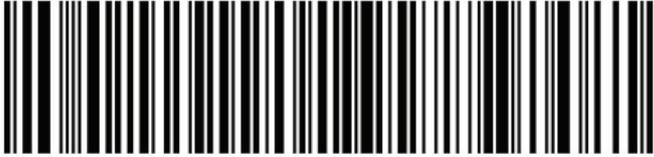
Member Advantage

Woolworths Supermarket eGift

Woolworths

\$5.00 | eGift Card | \$0.18 saved

Purchase date: 14/02/2022



Online Card #: 1234 5678 90

In-store Card #: 1234 5678 90

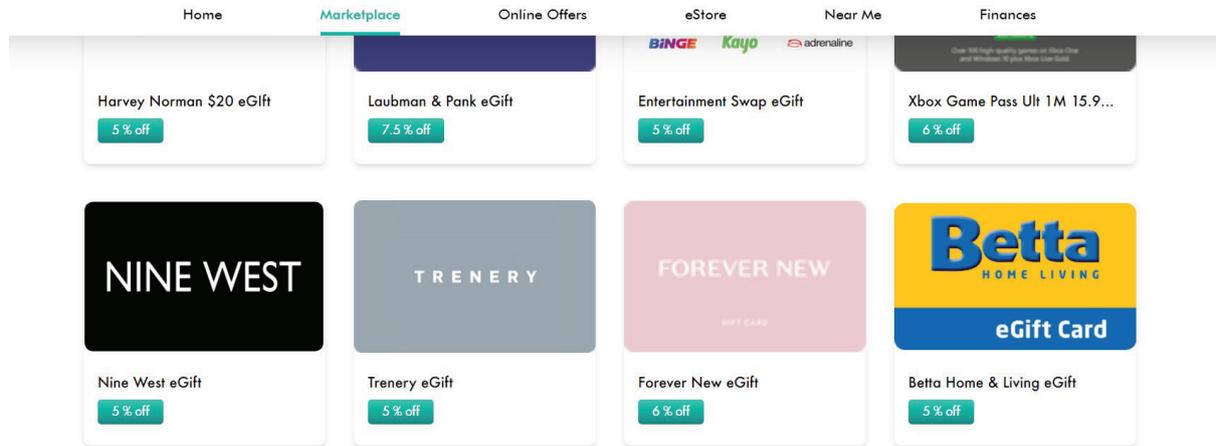
Pin: 1234

Navigation icons: Card, Shopping Cart, Home, Settings, Profile

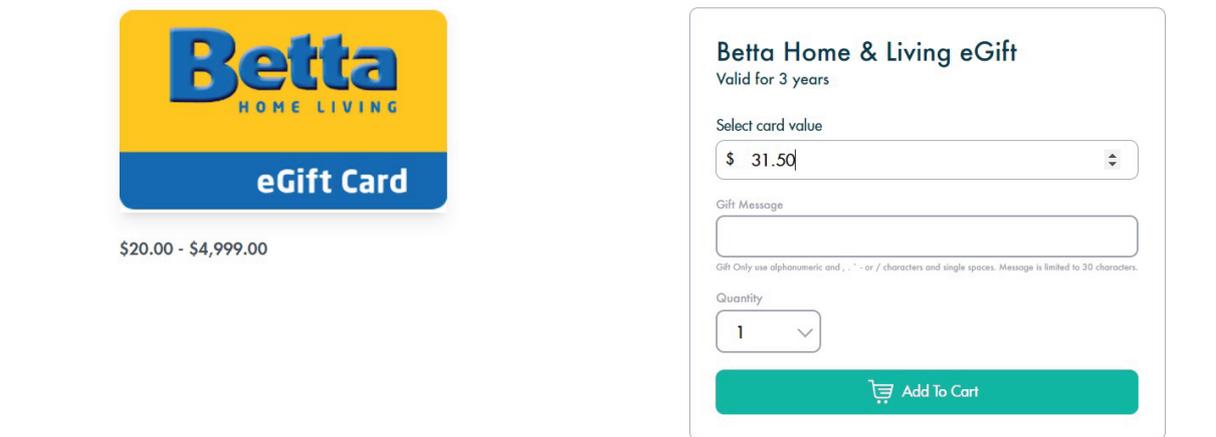
Making Purchases

Shopping on the platform has never been easier. You now have access to a range of digital products (eGift cards) and retail items available at incredible discounts. Shop with peace of mind and have fun doing it!

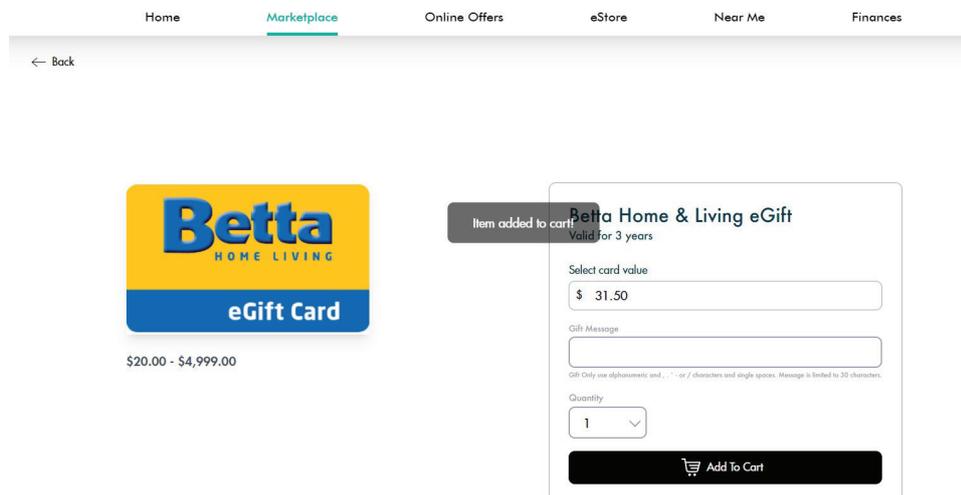
To begin, you can browse your Marketplace or eStores.



Select the product you wish to purchase and enter any required information.



Add the product to your cart and continue shopping or go to checkout.



To view your cart, click on the cart icon in the top right corner

The screenshot shows the 'My Cart' page with a search bar at the top left and navigation links (Home, Marketplace, Online Offers, eStore, Near Me, Finances) at the top. The cart contains one item: 'Beta Home & Living eGift' with a price of \$29.93. The item is marked as 'In Stock' and has a 'Delivery Fee: \$0.00'. There are options to 'Move to wishlist' and 'Remove'. A 'Continue Shopping' button is at the bottom left. On the right, a summary box shows 'Delivery Fee: \$0.00' and 'Total GST Included: \$0.00', with 'Checkout' and 'Cancel' buttons.

The price of the item in your cart will show the discounted price for the item you are purchasing. If you would like to proceed with the purchase, you can select the item/s and checkout.

This screenshot is similar to the previous one, but the 'Select All' checkbox is checked, and a 'Delete' button is visible next to it. The 'Checkout' button is now highlighted in green, indicating it is the primary action.

In the event you no longer wish to purchase this item, you can remove it from your cart. The checkout process offers you a convenient way to review your order and complete payment. If you are buying a retail item (not digital), you can conveniently enter any delivery instructions.

My Cart

1 item in your cart

Package 1 of 1

	Betta Home & Living eGift Delivery Fee: \$0.00	Qty: 1	\$29.93
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Deliver to: [Edit](#)

Sachin Rasquinha
 Brisbane, QLD, 4000
 +61222222222
 sachin@s3consult.com.au

Delivery Instruction (optional)

Order Summary

Subtotal (1 Items)	\$29.93
Delivery Fee	\$0.00
Total	\$29.93
GST Included	

[Place your order](#)

If you are ready to make payment, place your order and you will be taken to a payment page. You can choose to pay using Wallet Cash or a linked Credit/Debit card. You can also quickly add a new card at this stage or transfer funds to Wallet Cash. Please note that funds transfers are not instant and can take up to 3 days.

Select Payment Method Savings: \$1.58

Digital Wallet

Wallet Balance
\$0.00

Remaining Balance
\$-29.93 (-29.93)

[+ Add Funds](#)

Credit or Debit Card

Choose from your saved cards [Refresh Cards](#)

[Add New Card](#)

*****003
Expiry: 2022-02-28

Surcharge: 2%

Summary

Subtotal (1 Items)	\$29.93
Delivery Fee	\$0.00
Surcharge	\$0.00
Total	\$29.93
GST Included	

[Cancel](#) [Confirm](#)

The payment page displays the total amount you will pay inclusive of any stocking fees, surcharges* and delivery fees. All transactions are secured with 2FA and/or 3DS for a safe and secure shopping experience.

* A card payment surcharge applies (1.5% for Visa and MasterCard and 2% for American Express).

A small surcharge of 10c applies to Wallet Cash payments.

Your order will be confirmed upon payment and will be available for viewing on the activity log in your Digital Wallet.

Security

We endeavour to provide you with a secure online shopping experience and have partnered with leading financial institutions and payment gateway providers to accomplish this. It is vital that you protect your password information and contact us immediately if you notice any suspicious activity.

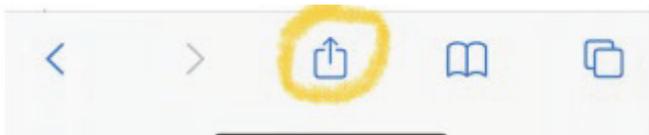
Mobile Shortcuts

You can save a shortcut to the platform using your favourite browser on your mobile phone. Just follow these simple steps on an Apple or Android phone.

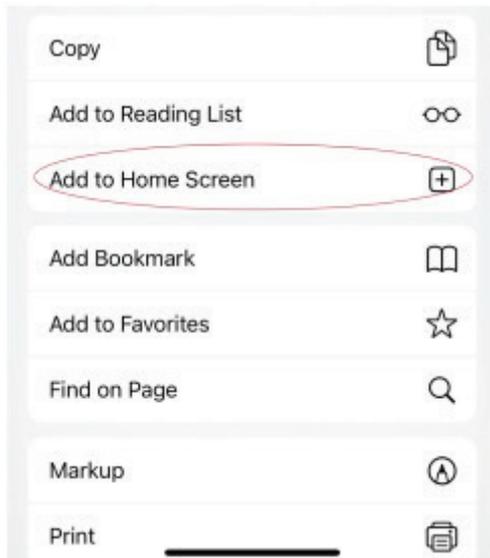
Apple phones

Login to your rewards platform on Safari.

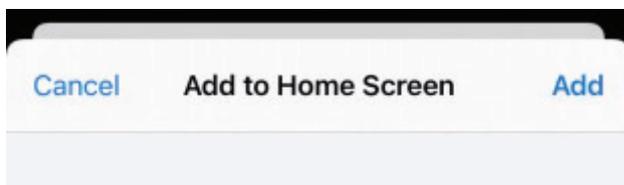
Select the highlighted icon:



Select "Add to Home Screen"



Select "Add"



Member Advantage

Check your Home screen for the new icon.

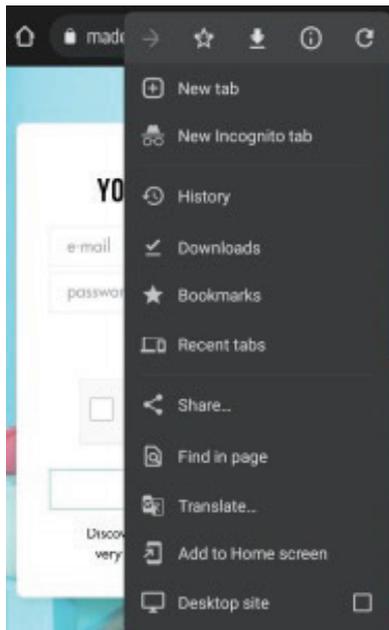
Android phones

Login to the platform using your browser.

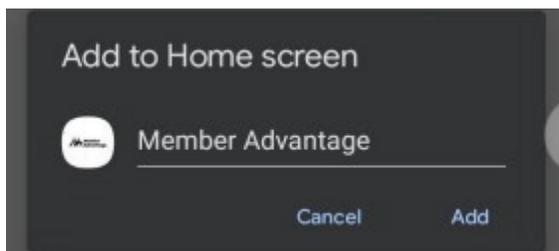
Select the menu icon.



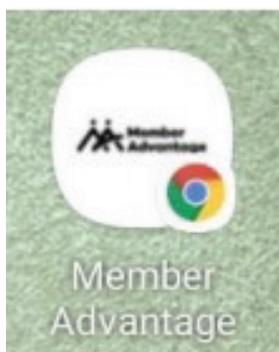
Select "Add to Home Screen"



Select "Add"



Check your Home screen for the new icon.



Contact

We are available to support you with any queries you may have, contact us online at customercare@memberadvantage.com.au or by phone at 1300 853 352.

We hope you have a great experience, available online 24/7. That's your Member Advantage!