



Rebekah Donaldson
Director, People and Culture
ABC
700 Harris St,
Ultimo, NSW, 2007
25 June, 2018

By Email Donaldson.rebekah@abc.net.au

PAGEUP PRIVACY BREACH

Dear Rebekah,

We write to you on behalf of members of MEAA and the CPSU.

Members received notification from the ABC on 21 June that sensitive personal information had been compromised – including home addresses, telephone numbers and email addresses – following a security breach at PageUp, a third-party recruitment service used by the ABC.

This is an unacceptable and potentially dangerous development for staff, many of whom take extraordinary steps to protect their personal information due to the nature of their work.

As you are aware, the ABC has significant obligations under the *Privacy Act 1988 (Cth)* as an employer to protect the personal information of their staff, including information gathered from employees by third-party vendors, and failure to do so can incur significant financial penalties.

CPSU and MEAA members are dissatisfied with the ABC's attempt to downplay the seriousness of the privacy breach and as a matter of urgency call on you to explain the following:

1. How many staff are affected by the breach?
2. How many external applicants are affected?
3. When did the ABC become aware of the breach?
4. What is being done by the ABC to sanction PageUp for this extraordinary failure?
5. What compensation is the ABC seeking from PageUp?
6. Outline all steps being taken by ABC to ensure the security of your staff's personal information and data in future.
7. Is the ABC considering bringing this work back in-house to avoid this situation in the future.

Given the seriousness of this breach, the inability of the ABC to wind-back or undertake remediation to rectify the breach, and the highly compromising nature of the information provided by employees which has been compromised, the CPSU and MEAA are understandably concerned about how many other third-party vendors the ABC has provided with members' private information.

To that that end, we ask the ABC to advise us of all third-party vendors who have access to the private details of employees.

We seek this information as a matter of urgency, and ask that the ABC provides it by close of business Wednesday June 27, 2018.

Yours sincerely,

Katelin McInerney
Director, media, MEAA



Sinddy Ealy
ABC section secretary, CPSU



